



June 20, 2008

RE: Public Notification for Water Systems

PRWA Members and Pennsylvania Water Utilities,

As water systems we are required to notify our customers of certain situations that occur. Reaching all customers is critical to us as water providers and to our customers. DEP is currently revising the public notification requirements and here is a summary of that process:

The Pennsylvania Department of Environment Protection has been revising Chapter 109; Subchapter D; 109.407, General Public Notification Requirements. The new regulations will not be completed until early 2009. After the DEP receives the comments on the regulations on June 24, 2008, the package will be submitted to the Environmental Quality Board (EQB) for their November 18, 2008 meeting. If the EQB approves the regulations, the regulations may be published as final regulations in the PA Bulletin in January 2009.

We need to be aware of the changes so that we can stay in compliance. But one thing remains through all the changes and that is our need to contact our customers in a timely manner. Your association has been researching methods of contacting customers for the last eight months. We have reviewed many systems and considered price, dependability, and ease of use. One company was a perfect fit in all categories and we have negotiated an excellent agreement with them. We are especially proud of the fact that we can leverage the size of our group to permit a very reasonable pricing for a top quality product. This will permit us to communicate quickly with our customers in emergency and other situations, stay in compliance, and not be required to invest a great deal of time or money.

We have included an introductory brochure. For more detailed info please go to WWW.PRWA.COM and click on the Swiftreach logo. Again, we have worked long and hard to provide you with a simple and dependable method to meet these public notification requirements. If you have any questions just give us a call at 1-800-653-7792.

Thanks,

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