

# #3610

## Asset Management

### 4 WATER & WASTEWATER CONTACT HOURS

Asset management can be defined as “a process for maintaining a desired level of customer service at the best appropriate costs.” According to the Government Accountability Office, Comprehensive asset management has the potential to help utilities better identify needs and plan for future investments.

#### Topics to be covered:

- Asset Management Process
- Prioritizing
- Developing a plan
- Implementing your Plan

# April 22, 2020

**Bedford Township  
Municipal Authority**  
1007 Shed Road  
Bedford, PA 15522  
**Bedford County**

**Class Time:** 8:00 am - 1:30 pm

**Registration:** 7:30 am

*Lunch and materials provided*

**Instructor: Chad Heister**  
*Energy and Sustainability Specialist*

#### Questions?

Call 800-653-7792 ext. 107 or 108

Or email: Training@PRWA.com

**WE HOPE TO SEE YOU THERE!**

#### THE PRWA PROMISE

If you're not 100% satisfied with the training class for any reason, we will give you a refund!

**WWW.PRWA.COM/PROMISE**

**Attendance cost per person:**  
\$95 for PRWA Members  
\$130 for Non-Members

**PRWA Member?**  Yes  No

Name: \_\_\_\_\_ PA-DEP Client ID (if applicable): \_\_\_\_\_

System/Company: \_\_\_\_\_ Phone: \_\_\_\_\_

Address:  Home  System \_\_\_\_\_ Fax: \_\_\_\_\_

City \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Email: \_\_\_\_\_

#### PAYMENT:

Check (payable to PRWA)

Invoice Me:  Home  System

Credit Card:  AmEx  Discover  Visa  MasterCard

CardNumber: \_\_\_\_\_

Exp Date (mm/yy): \_\_\_\_\_ CVC (3 or 4 Digit # on card): \_\_\_\_\_

Name On Card (please print): \_\_\_\_\_

Signature: \_\_\_\_\_

**Location:**  
**Bedford Township  
Municipal Authority**  
1007 Shed Road  
Bedford, PA 15522  
**Bedford County**

**April 22, 2020**

**#3610 - Asset Management**

**To register by FAX or MAIL:**

**FAX:** 814-353-9341

**MAIL:** 138 W. Bishop St., Bellefonte PA 16823

**EMAIL:** TRAINING@PRWA.COM

EMAILING REGISTRATIONS: EMAIL IS INHERENTLY INSECURE. CREDIT CARD INFORMATION SHOULD NOT BE EMAILED OR SENT IN AN ATTACHMENT.

Amount Due:  
\$ \_\_\_\_\_

**Questions?**

Call 800-653-7792 ext. 107 or 108

*Signature shown on card*

# MEET THE INSTRUCTOR



## Chad Heister

*Energy and Sustainability Specialist*

Chad is the Energy and Sustainability Circuit Rider. Chad started as a bookkeeper and sampling technician for an environmental laboratory in 1997. He became a licensed water and wastewater operator in 2000. Chad performed the daily testing, DMRs, process control testing, coordinating water and wastewater repairs, and I&I reduction management for over 8 years. He has also worked at a CPA firm doing Pennsylvania sales tax recovery for contractors that constructed and upgraded wastewater plants among other tax-exempt projects. Chad currently has a class A wastewater license and also holds B.S. degrees in Accounting and Business Management. He is also a Certified Public Accountant.

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Municipal Authority  
Bedford County**

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**pa rural water**  
*Association*

138 West Bishop Street  
Bellefonte, PA 16823  
800-653-7792

**WWW.PRWA.COM**

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**pa rural water**  
*Association*