# #3610 **Asset Management**

### **4 WATER & WASTEWATER CONTACT HOURS**

Asset management can be defined as "a process for maintaining a desired level of customer service at the best appropriate costs." According to the Government Accountability Office, Comprehensive asset management has the potential to help utilities better identify needs and plan for future investments.

#### Topics to be covered:

- **Asset Management Process**
- Prioritizing
- Developing a plan
- Implementing your Plan

### Important!

Masks are required by all attendees at PRWA training seminars.

Prior Authorization is required by our office if you are unable to wear a mask.

### October 27, 2020

# **Fairfield Inn & Suites**

451 Racetrack Road Washington, PA 15301 Washington County

**Class Time:** 8:00 am - 1:30 pm Registration: 7:30 am

Lunch and materials provided with your registration

> **Instructor: Chad Heister** Energy and Sustainability Specialist

#### **Questions?**

Call 800-653-7792 ext. 107 or 108 Or email: Training@PRWA.com

WE HOPE TO SEE YOU THERE!

#### THE PRWA PROMISE

If you're not 100% satisfied with the training class for any reason, we will give you a refund!

WWW.PRWA.COM/PROMISE

#3610 - Asset Management 45 Was	PA-DEP Client ID (if applicable):	Phone:	Fax:
\$95 for PRWA Members \$130 for Non-Members PRWA Member? ☐ Yes ☐No	le:	em/Company:	ress: 🛘 Home

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To register by FAX or MAIL:

**Questions?** 653-7792 ext. 107 or 108 Call (800)

### **MEET THE INSTRUCTOR**



**Chad Heister** *Energy and Sustainability Specialist* 

Chad is the Energy and Sustainability Circuit Rider. Chad started as a bookkeeper and sampling technician for an environmental laboratory in He became a licensed water and 1997. wastewater operator in 2000. Chad performed the daily testing, DMRs, process control testing, coordinating water and wastewater repairs, and 1&I reduction management for over 8 years. He has also worked at a CPA firm doing Pennsylvania sales tax recovery for contractors that constructed and upgraded wastewater plants among other tax-exempt projects. Chad currently has a class A wastewater license and also holds B.S. degrees in Accounting and Business Management. He is also a Certified Public Accountant.

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Fairfield Inn & Suites
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