

#440 Utility System Management

6 W & WW CONTACT HOURS

Our community's most valuable resource is its infrastructure. Water and wastewater operators, managers, office personnel, and decision makers are the guardians of that asset, therefore, a course on managing a system is needed. The purpose of this course is to instruct students in the responsibilities of system management in the water and wastewater industry.

Topics to be covered:

- Who is Responsible
- Capacity Development
- System Basics/Operations/Maintenance
- Hiring Employees
- Hiring Consultants
- Dealing with the Consumer

Important!

Masks are required by all attendees at PRWA training seminars.

Prior Authorization is required by our office if you are unable to wear a mask.

September 23, 2020

Toftrees Golf Resort
One Country Club Lane
State College, PA 16803
Centre County

Class Time: 8:00 am - 3:30 pm
Registration: 7:30 am

Lunch and materials provided

Instructor: Chad Heister
Energy and Sustainability Specialist

Questions?

Call 800-653-7792 ext. 107 or 108
Or email: Training@PRWA.com

WE HOPE TO SEE YOU THERE!

THE PRWA PROMISE

If you're not 100% satisfied with the training class for any reason, we will give you a refund!

WWW.PRWA.COM/PROMISE

Attendance cost per person:
\$95 for PRWA Members
\$130 for Non-Members

PRWA Member? Yes No

Name: _____ PA-DEP Client ID (if applicable): _____

System/Company: _____ Phone: _____

Address: Home System _____ Fax: _____

City _____ State: _____ Zip: _____ Email: _____

PAYMENT:

Check (payable to PRWA)

Invoice Me: Home System

Credit Card: AmEx Discover Visa MasterCard

Card Number: _____

Exp Date (mm/yy): _____ CVC (3 or 4 Digit # on card): _____

Name On Card (please print): _____

Signature: _____

Signature shown on card

September 23, 2020
#440-Utility System Management

Location:
Toftrees Golf Resort
One Country Club Lane
State College, PA 16803
Centre County

To register by FAX or MAIL:

FAX: 814-353-9341

MAIL: 138 W. Bishop St., Bellefonte PA 16823

EMAIL: TRAINING@PRWA.COM

EMAILING REGISTRATIONS: EMAIL IS INHERENTLY INSECURE. CREDIT CARD INFORMATION SHOULD NOT BE EMAILED OR SENT IN AN ATTACHMENT.

Amount Due:
\$ _____

Questions?

Call 800-653-7792 ext. 107 or 108

MEET THE INSTRUCTOR



Chad Heister

Energy and Sustainability Specialist

PRSR STD
U.S. POSTAGE
PAID
BELLEFONTE, PA
PERMIT NO. 196

Chad is the Energy and Sustainability Circuit Rider. Chad started as a bookkeeper and sampling technician for an environmental laboratory in 1997. He became a licensed water and wastewater operator in 2000. Chad performed the daily testing, DMRs, process control testing, coordinating water and wastewater repairs, and I&I reduction management for over 8 years. He has also worked at a CPA firm doing Pennsylvania sales tax recovery for contractors that constructed and upgraded wastewater plants among other tax-exempt projects. Chad currently has a class A wastewater license and also holds B.S. degrees in Accounting and Business Management. He is also a Certified Public Accountant.

Utility System Management



September 23, 2020

**Toftrees Golf Resort
Centre County**

For the most up to date information, check out:

WWW.PRWA.COM

Also, find us on social media.

Search: Pa Rural Water

Linked in **facebook**

twitter **Google Drive** **flickr**

pa rural water
Association

138 West Bishop Street
Bellefonte, PA 16823
800-653-7792

WWW.PRWA.COM

**6 WATER AND WASTEWATER
CONTACT HOURS**

pa rural water
Association